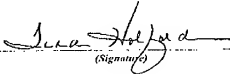


OCT 0 5 2006

CERTIFICATE OF TRANSMISSION BY FACSIMILE (37 CFR 1.8)			Docket No. RSW920010033US1	
Applicant(s): Doreen L. Galli				
Application No. 09/870,273	Filing Date 05/30/2001	Examiner Kang, Insun	Group Art Unit 2193	
Invention: METHOD AND APPARATUS FOR TAILORING VOICE PROMPTS OF AN INTERACTIVE VOICE RESPONSE SYSTEM				
<p>I hereby certify that this <u>Change of Attorney or Agent's Address in Application - 1 Page</u> (Identify type of correspondence)</p> <p>is being facsimile transmitted to the United States Patent and Trademark Office (Fax. No. <u>571-273-8300</u>)</p> <p>on <u>October 5, 2006</u> (Date)</p> <p><u>Tina Holford</u> (Typed or Printed Name of Person Signing Certificate)</p> <p><u></u> (Signature)</p>				
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P18NCPV02

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(37 CFR 1.8(a))

Docket No.

RSW920010033US1

In Re Application Of: Doreen L. Galli

Application No.  
09/870,223Filing Date  
05/30/2001Examiner  
Kang, InsunGroup Art Unit  
2193

Invention:

METHOD AND APPARATUS FOR TAILORING VOICE PROMPTS OF AN INTERACTIVE VOICE RESPONSE SYSTEM

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Dated: 10/05/2006

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